



Makes perfect membership

Welcome to Urban Golf

Sign up for an Urban Golf Makes Perfect Membership and receive the following benefits:

- > Play up to 2 hours a day (before 6pm), Monday - Friday for free, subject to availability.
- > 1 hour lesson with an Urban Golf professional per month (RRP=£70).
- > Advanced booking privileges of up to 3 weeks in advance.
- > Guest rates of £10 per guest per hour.
- > Receive a 20% discount on standard simulator hire costs after 6pm Monday – Friday.
- > Receive a 5% discount with Golfbreaks.com and benefit from a personal concierge service.

You can receive all of these benefits by signing up now. The Makes Perfect Membership is available for just £99 per month (minimum duration is 6 months) or £990 for a year.

The Urban Golf Membership Committee

Terms & Conditions

The cost of an Urban Golf Makes Perfect membership is £99 per month (minimum of 6 months) or £990 for 1 year, paid in advance. The Urban Golf Makes Perfect Membership scheme is non-transferable and can only be used by the person who has signed up to the membership scheme. Members of the Urban Golf Makes Perfect Membership scheme will be able to use Urban Golf's simulators for no additional charge before 6pm, Monday to Friday subject to availability. Each member will be entitled to book in advance a maximum 1 hour per day however if there is simulator time available immediately after their booking they will be allowed to extend by up to 1 more hour before 6pm for no additional charge. Urban Golf Members will also receive a 20% discount on standard simulator hire rates after 6pm Monday to Friday. Each Urban Golf Makes Perfect Member will receive a free 1 hour lesson with one of the Urban Golf Professionals per month that they are a member. The free lessons must be taken in the month that they are issued and cannot be rolled over into subsequent months. Free simulator use is available exclusively for Urban Golf members. If a simulator is used by guests other than members a guest fee will be charged at £10 per hour per guest. Bookings can be made up to 3 weeks in advance, though if a member wishes to book a time between 1pm and 3pm Monday – Friday then they will only be able to do so on the day. The Urban Golf membership cannot be used in conjunction with any other promotion that Urban Golf operates. Any bookings that are made under this scheme can be cancelled by the member

up to 24 hours in advance with no penalty. If a cancellation is made less than 24 hours in advance Urban Golf may ask for credit card details to secure future bookings, for any subsequent cancellation less than 24 hours in advance Urban Golf will charge the provided credit card with the full, standard simulator hire rates as a cancellation fee. Urban Golf reserves the right to end, without prior notice, the membership scheme with appropriate refund of any membership fees. Urban Golf reserves the right to change the price of membership, for those who haven't already signed up for 1 year, at anytime. Refunds of memberships withdrawn by Urban Golf will be made on a pro rata basis. If a member wishes to cancel their membership Urban Golf will require a minimum of 1 month notice in writing, emailed to theheadpro@urbangolf.co.uk. It is the responsibility of the member to cancel their standing order with their bank. The membership will remain active until the standing order has been cancelled, regardless of whether written notice has been provided and Urban Golf will not refund any ongoing payment. Members will need to provide appropriate identification to benefit from any discount. It is at the manager's discretion as to what is deemed appropriate identification.

www.urbangolf.co.uk



Please fill out the whole form with a ball point pen and return to:

Urban Golf Ltd
12 Smithfield Street, London EC1A 9LA

Name(s) of account holder(s)

Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To the Manager	Bank/Building society
Address	
Postcode	

Instruction to your bank or building society to pay by Direct Debit

Service user number

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Reference

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Instructions to your bank or building society

Please pay Optimal Payments Ltd (On behalf of Urban Golf Ltd) Direct Debits from the account details in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Optimal Payments Ltd, and if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



1. This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
2. If there are any changes to the amount, date or frequency of your Direct Debit OPTIMAL PAYMENTS LTD will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request OPTIMAL PAYMENTS LTD to collect a payment, confirmation of the amount and date will be given to you at the time of request.
3. If an error is made in the payment of your Direct Debit by OPTIMAL PAYMENTS LTD or your bank or Building Society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
4. If you receive a refund you are not entitled to, you must pay it back when OPTIMAL PAYMENTS LTD asks you to.
5. You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify OPTIMAL PAYMENTS LTD